

EXCHANGE / REPAIR TURBOCHARGER FORM



Sent date: _____

Online order number
(when sending on an exchange basis): _____

This document must be placed inside the box of turbocharger you send for easier and faster process.

Sender information:

Name:		
Company:		
Phone number:	Email:	
Address:		
Town:	Zip code:	Country:

Reason for sending:

- Exchange basis Damaged turbo(s) for repair Sending for diagnostics Incorrect turbo return

Comments: (damage type / reason for diagnostics / etc.)

Turbocharger(s) must be delivered to:

Falcon Turbo Developments LTD
Unit 23 Nutwood Trading Estate
Limestone Cottage Lane
Sheffield S6 1NJ
United Kingdom.
Phone: +44 79 323 01515
Email: info@falconturbos.com

We highly recommend sending your turbocharger(s) using international tracked couriers (FEDEX, TNT, DHL, DPD, UPS). Turbocharger(s) must be packed safely so it would not be damaged along the way. When sending on an exchange basis please place one copy of earlier mentioned Upgrade turbocharger form in the box. Make sure shipping documents and labels are set correctly to avoid delay or other shipping issues. When sending package from outside the Europe Union make sure to add invoice for the delivery courier with shipping documents and place an addition copy of invoice inside the box. You can find Invoice template on our website. Make sure to leave "total amount" same as it is in the invoice template, otherwise package may get stuck in the local customs and could be sent back. We usually recommend using Express shipping method, so that the shipments not only reach us faster, but also you will not have to worry about handling customs documents. After we receive your turbocharger(s), we carefully inspect their condition, it is done the same day after receiving the package. Once this process is done our manager will contact you.

IF YOU ARE NOT SURE ABOUT THE CONDITION OF YOUR TURBOCHARGER(S) PLEASE CONTACT US WITH PHOTOS OF THE TURBOCHARGER(S) BEFORE SENDING.